

# AMMAR ALASSADI

IT Manager | Technology  
Consultant | 15+ Years  
Experience



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## 📄 SUMMARY

Dynamic and results-driven IT Manager with a proven track record of successfully leading and managing cross-functional teams to deliver high-quality IT solutions. Adept at aligning IT strategies with business objectives, implementing innovative technologies, and optimizing organizational efficiency. Seeking a challenging position to leverage technical expertise and leadership skills in driving IT excellence.

## 📁 PROFESSIONAL EXPERIENCE

### IT Manager

Alfardan Group

2020 – present

- Led a team of IT professionals in designing, implementing, and maintaining robust IT systems, infrastructure and Digital Transformation.
- Managed the integration of emerging technologies, such as AI and machine learning, into existing IT systems, enhancing overall organizational efficiency.
- Successfully orchestrated the migration of critical business applications to the cloud, reducing infrastructure costs while enhancing scalability and reliability.
- Implemented proactive security measures, reducing cybersecurity incidents.
- Collaborated with cross-functional teams to ensure seamless integration of IT solutions with business processes.
- Managed end-to-end project lifecycles, including planning, execution, and post-implementation support.
- Conducted regular training sessions to enhance team members' skills and keep them abreast of the latest industry trends.

### Head of IT Infrastructure

Qatar Cultural and Heritage Events Center

2017 – 2020 | QATAR

- Led the migration of the company's legacy systems to a modernized infrastructure, resulting in increase in operational efficiency.
- Introduced and implemented ITIL best practices, enhancing service delivery and incident resolution times.
- Managed end-to-end lifecycles of multiple IT projects, consistently delivering within scope, on time, and within budget.
- Conducted regular training sessions on cybersecurity awareness, reducing security vulnerabilities and enhancing the overall security posture of the organization.
- Implemented a robust disaster recovery plan, ensuring business continuity in the face of unforeseen events and reducing downtime during critical incidents.
- Directed the implementation of a centralized identity and access management system, improving security and streamlining user access across the organization.
- Oversaw the migration of on-premises servers to virtualized environments, reducing hardware costs and increasing server efficiency.

### Head of Information Technology Department

Thani bin Abdullah Foundation for Humanitarian Services (RAF)

2011 – 2017 | QATAR

- Directed a team in the successful implementation of a company-wide ERP system, streamlining business processes and reducing operational costs.

## SKILLS

- Cloud Computing & Infrastructure (Google, Azure)
- Cybersecurity Policies & Procedures
- IT Governance and Compliance
- IT Communication Skills
- Aligning IT Strategies with Business Goals
- Digital Transformation with agile solutions
- Contract Negotiation
- Technology Roadmapping
- Keeping Up with Industry Trends
- Project Planning and Execution
- Analytical Thinking

## LANGUAGES

- Arabic ● ● ● ● ●
- English ● ● ● ● ●

- Collaborated with department heads to assess and meet their technology needs.
- Spearheaded a comprehensive cybersecurity awareness program, reducing security vulnerabilities and improving overall security posture.
- Led the migration of critical business applications to a cloud-based environment, improving accessibility and reducing infrastructure costs.

### **Senior System Engineer**

Global Scope IT Co.

2009 – 2011 | QATAR

### **System Administrator**

JETS Projects Co.

2008 – 2009 | QATAR

## EDUCATION

### **Master of Computer Science and Information Technology**

Alagappa University

2009 – 2011 | Karaikudi, India

### **Bachelor of Computer Applications**

Alagappa University

2006 – 2009 | Karaikudi, India

## CERTIFICATES

### **Systems and Frameworks for Large-Scale AI Implementation**

(Carnegie Mellon University)

### **Transformational Leadership Masterclass** (Columbia University, New York)

### **Addressing the Gap in Cybersecurity Expertise** (Carnegie Mellon University)

### **ITIL (Information Technology Infrastructure Library)**

## COURSES

### **Cloud Digital Leader**

Google Skills Boost

Jan 2024 – present

### **Introduction to Computers and Operating Systems and Security**

Microsoft

Jan 2024